For peace of mind

Plan ahead for funeral and cemetery arrangements

The Cemetery and Funeral Bureau understands that the death of a loved one is one of the most traumatic experiences you will ever face, and making final arrangements while grieving can be emotionally difficult.

The Cemetery and Funeral Bureau is here to help.

By being informed ahead of time about choices in funeral and cemetery providers and arrangement options, consumers avoid being unprepared, overwhelmed, and left worrying if they are doing the right thing during their time of need.

The result can be funeral and cemetery arrangements that are well-planned, affordable, and meaningful.

If you have questions, comments or complaints about a licensee, the Bureau is here to help. Please contact us for assistance:

Cemetery & Funeral Bureau

1625 North Market Blvd.
Suite S-208
Sacramento, CA 95834

www.cfb.ca.gov

(916) 574-7870 (800) 952-5210

State of California
dca
Department of Consumer Affairs

For peace of mind...

Funeral and cemetery arrangements

Cemetery & Funeral Bureau

Plan ahead to make things easier

For yourself

Deciding on your own arrangements in advance spares your family the anguish of making decisions at a difficult time. Let your loved ones know what you want, and be sure to provide them with copies of any arrangements you make.

For a loved one

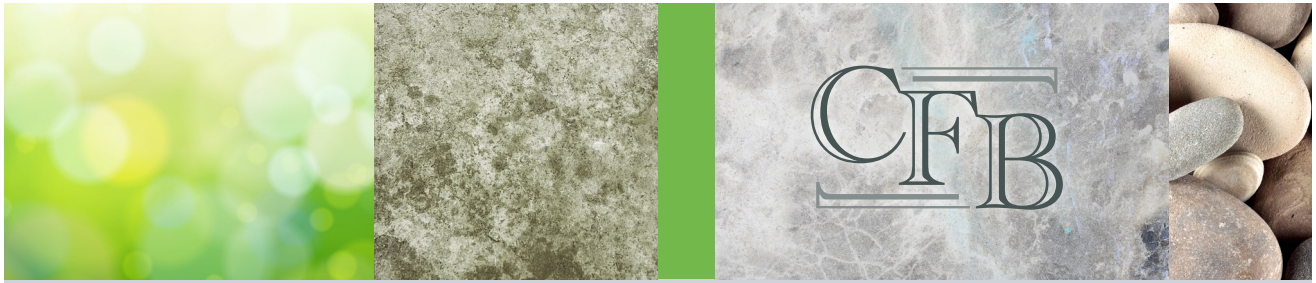
Planning in advance for the death of a loved one relieves you of that burden at the time of death. Take time now to find out what your loved ones want.

For yourself and your loved ones

Making funeral and cemetery arrangements in advance helps control the costs, removes the worry of making decisions at an emotional time, and ensures that final wishes are carried out when the time comes.

For peace of mind

When decisions about funeral and cemetery arrangements are made in advance, friends and family can carry out special traditions or customs and concentrate on other end-of-life matters, including spending quality time with loved ones.



Here's how we can help

The Cemetery and Funeral Bureau has two publications to educate consumers about the death care industry:

- Consumer Guide to Funeral and Cemetery Purchases
- Pre-need Q&A

Both publications are available online at **www.cfb.ca.gov**. If you don't have access to the Internet, call **(916) 574-7870** to request a free printed copy.

Three tips:

1. Decide on the services you want, and then talk with family and friends about your wishes.
2. Visit several locations and ask about prices of products and services, then verify the license status of the business you select by visiting the Bureau's Web site at **www.cfb.ca.gov**, "License Verification."
3. Understand the terms of any contract before you sign and know what products or services, if any, are not included, and consider your payment options.

The Cemetery and Funeral Bureau licenses, regulates, and investigates complaints against California funeral establishments, funeral directors, embalmers, cemetery brokers, salespersons and managers, cremated remains disposers, crematories and crematory managers, and the nearly 200 fraternal and private cemeteries in California.