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7	Attorneys for Complainant				
8	BEFORE THE DEPARTMENT OF CONSUMER AFFAIRS FOR THE CEMETERY AND FUNERAL BUREAU				
9					
10	STATE OF CALIFORNIA				
11					
12	In the Matter of the Accusation Against:	Case No. A1 2021 277			
13	EVERGREEN CEMETERY ASSOCIATION,	Case 110. AT 2021 277			
14	aka EVERGREEN CEMETERY Edward Wilkes, Vice President	FIRST AMENDED ACCUSATION			
15	6450 Camden Street Oakland, CA 94605	TIKST AMENDED ACCUSATION			
16	Certificate of Authority License No. COA 103				
17	And				
18	SKYVIEW MEMORIAL LAWN				
19	Buck Kamphausen, President, Treasurer 200 Rollingwood Drive,				
20	Vallejo, CA 94591				
21	Certificate of Authority License No. COA 270				
22	And				
23	MARIN COUNTY CEMETERY CORP, aka MOUNT TAMALPAIS CEMETERY				
24	Joshua Voss, Vice President/Secretary 2500 5th Ave.				
25	San Rafael, CA 94901				
26	Certificate of Authority License No. COA 432				
27	And				
28					
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1				
2	CHAPEL OF THE LIGHT Buck Kamphausen, President			
3	1620 West Belmont Avenue Fresno, CA 93728			
4	Certificate of Authority License No. COA 633			
5	And			
6 7	BUCK KAMPHAUSEN 200 Rollingwood Dr. Vallejo, CA 94591			
8	Cemetery Manager License No. CEM 259			
9	And			
10	EDWARD WILKES			
11	244 Dryden Drive Vallejo, CA 94591			
12	Cemetery Manager License No. CEM 39			
13	Respondents.			
14				
15	<u>PARTIES</u>			
16	1. Gina Sanchez (Complainant) brings this First Amended Accusation solely in her			
17	official capacity as the Bureau Chief of the Cemetery and Funeral Bureau (Bureau), Department			
18	of Consumer Affairs.			
19	Evergreen Cemetery Association:			
20	2. On or about May 1, 1950, the Bureau issued Certificate of Authority License No.			
21	COA 103 to Evergreen Cemetery Association, aka Evergreen Cemetery, Edward Wilkes, Vice			
22	President <sup>1</sup> (Respondent Evergreen). The Certificate of Authority License was in full force and			
23	effect at all times relevant to the charges brought herein and will expire on January 1, 2024,			
24	unless renewed. Respondent Evergreen's Responsible Cemetery Manager is Buck Kamphausen.			
25	///			
26				
27				
28	<sup>1</sup> Edward Wilkes associated with Respondent Evergreen on or about January 21, 2011. <sup>2</sup> Buck Kamphausen associated with Respondent Evergreen on or about March 14, 1996.			

#### Skyview Memorial Lawn: 1 On or about February 1, 1972, the Bureau issued Certificate of Authority License No. 2 COA 270 to Skyview Memorial Lawn, Buck Kamphausen, President/Treasurer<sup>3</sup> (Respondent 3 Skyview). The Certificate of Authority License was in full force and effect at all times relevant 4 to the charges brought herein and will expire on January 1, 2024, unless renewed. Edward 5 Wilkes associated as Vice President on January 21, 2011. Respondent Skyview's Responsible 6 Cemetery Manager is Buck Kamphausen.<sup>4</sup> 7 Marin County Cemetery Corp/Mount Tamalpais: 8 On or about October 26, 1982, the Bureau issued Certificate of Authority License No. 9 COA 432 to Marin County Cemetery Corporation, aka Mount Tamalpais Cemetery, Joshua Voss, 10 Vice President/Secretary<sup>5</sup> (Respondent Mount Tamalpais). The Certificate of Authority License 11 was in full force and effect at all times relevant to the charges brought herein and will expire on 12 January 1, 2024, unless renewed. Respondent Mount Tamalpais's Responsible Cemetery 13 Manager is Buck Kamphausen.<sup>6</sup> 14 Chapel of the Light: 15 5. On or about March 8, 2011, the Bureau issued Certificate of Authority License No. 16 COA 633 to Chapel of the Light, Buck Kamphausen, President<sup>7</sup> (Respondent Chapel of the 17 Light). The Certificate of Authority License will expire on March 31, 2024, unless renewed. 18 Respondent Chapel of the Light's Responsible Cemetery Manager is Edward Wilkes.<sup>8</sup> 19 /// 20 /// 21 22 <sup>3</sup> Buck Kamphausen associated with Respondent Skyview as President/Treasurer on 23 January 9, 2002. <sup>4</sup> Buck Kamphausen associated with Respondent Skyview as Responsible Cemetery 24 Manager on or about May 11, 2005. <sup>5</sup> Joshua Voss associated with Respondent Mount Tamalpais as Vice President/Secretary 25 on January 21, 2011. <sup>6</sup> Buck Kamphausen associated with Respondent Mount Tamalpais as Responsible 26 Cemetery Manager on October 26, 1982. <sup>7</sup>Buck Kamphausen assocated with Respondent Chapel of the Light as President on 27

28

March 8, 2011.

8 Edward Wilkes associated with Respondent Chapel of the Light as Responsible

Edward Wilkes associated with Respondent Chapel of the Light as Responsible Cemetery Manager on March 17, 2011.

#### Buck Kamphausen: 1 On or about January 20, 2005, the Bureau issued Cemetery Manager License No. 2 CEM 259 to Buck Kamphausen (Respondent Kamphausen). The Cemetery Manager License will 3 expire on January 31, 2024, unless renewed. 4 **Edward Wilkes:** 5 7. On or about April 5, 2004, the Bureau issued Cemetery Manager License No. CEM 6 39 to Edward Wilkes (Respondent Wilkes). The Cemetery Manager License was in full force and 7 effect at all times relevant to the charges brought herein and will expire on April 30, 2024, unless 8 9 renewed. **JURISDICTION** 10 8. This First Amended Accusation is brought before the Director of the Department of 11 Consumer Affairs (Director) under the authority of the following laws. All section references are 12 to the Business and Professions Code (Code) unless otherwise indicated. 13 9. Code section 7686 states: 14 15 The bureau may suspend or revoke licenses, after proper notice and hearing to the licensee, if the licensee has been found guilty by the bureau of any of the 16 acts or omissions constituting grounds for disciplinary action. The proceedings under this article shall be conducted in accordance with Chapter 5 of Part 1 of 17 Division 3 of Title 2 of the Government Code, 1 and the bureau shall have all the powers granted therein. 18 STATUTORY AND REGULATORY PROVISIONS 19 10. Code section 7653.6 states: 20 21 A cemetery licensed under this chapter shall at all times employ a licensed cemetery manager to manage, supervise, and direct its operations. Notwithstanding 22 any other provision of this chapter, licensed cemeteries within close geographical proximity of each other may request the bureau to allow a licensed cemetery 23 manager to manage, supervise, and direct the business or profession of more than one facility. 24 25 (b) The designated cemetery manager shall be responsible for exercising 26 direct supervision and control over the operations, employees, and agents of the cemetery as is necessary to ensure full compliance with the applicable provisions 27 of this code, the Health and Safety Code, and any regulations adopted thereto. Failure of the designated cemetery manager or the licensed cemetery to exercise 28

that supervision or control shall constitute a ground for disciplinary action.

the licensing act to pay a sum not to exceed the reasonable costs of the investigation and enforcement of the case.

#### **NONCOMPLIANCE WITH CITATIONS**

23. Respondent Evergreen, Respondent Skyview, Respondent Mount Tamalpais, Respondent Chapel of the Light, Respondent Kamphausen, and Respondent Wilkes have repeatedly failed to timely comply with citations and orders of abatement issued by the Bureau. The circumstances are discussed in more detail, below, in the First through Sixth Causes for Discipline.

#### FIRST CAUSE FOR DISCIPLINE

# (Respondent Evergreen -- Failure to Comply with Citation)

24. Respondent Evergreen is subject to discipline pursuant to Code sections 7703 and 7711.1, subsection (a), and California Code of Regulations, title 16, section 2385(b), in that Respondent Evergreen committed unprofessional conduct by failing to timely comply with citation fines and/or abatement orders. The circumstances are as follows:

# Citation No. IC 2020 48 (Failure to File 2018 Report) -- Respondent Evergreen

25. On or about March 13, 2020, the Bureau issued Citation No. IC 2020 48 to Respondent Evergreen based on Respondent Evergreen's failure to timely file its 2018 Annual Endowment Care Fund and Special Care Fund Report (Annual Report). The citation ordered Respondent Evergreen to pay a fine of \$2,000.00 and further ordered it to submit the Annual Report. Respondent Evergreen paid the fine but did not submit the Annual Report until February 1, 2022, more than 30 days from the issuance of the citation and more than 900 days late.

# Citation No. IC 2021 243 (Failure to File 2019 Report) -- Respondent Evergreen

26. On or about October 13, 2021, the Bureau issued Citation No. IC 2021 243 to Respondent Evergreen based on Respondent Evergreen's failure to timely file its 2019 Annual Report. The citation ordered Respondent Evergreen to pay a fine of \$2,000.00 and further ordered it to submit the Annual Report. Respondent Evergreen paid the fine but failed to submit the Annual Report.

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(EVERGREEN CEMETERY ASSOCIATION et al.) FIRST AMENDED ACCUSATION

Citation No. IC 2022 57 (Failure to File 2020 Report) -- Respondent Skyview

1

Citation No. IC 2022 54 (Failure to File 2020 Report) -- Respondent Chapel of the Light

39. On or about March 8, 2022, the Bureau issued Citation No. IC 2022 54 to Respondent Chapel of the Light based on Respondent Chapel of the Light's failure to timely file its 2020 Annual Report. The citation ordered Respondent Chapel of the Light to pay a fine of \$2,000.00 and further ordered it to submit the Annual Report. Respondent Chapel of the Light paid the fine but failed to submit the Annual Report.

#### FIFTH CAUSE FOR DISCIPLINE

# (Respondent Kamphausen -- Failure to Comply with Citation)

40. Respondent Kamphausen is subject to discipline pursuant to Code sections 7703 and 7711.1, subsection (a), and California Code of Regulations, title 16, section 2385(b), in that Respondent Kamphausen committed unprofessional conduct by failing to timely comply with citation fines and/or abatement orders. The circumstances are as follows:

#### Citation No. IC 2020 49 (Failure to Supervise re 2018 Report) -- Respondent Kamphausen

41. On or about March 13, 2020, the Bureau issued Citation No. IC 2020 49 to Respondent Kamphausen based on Respondent Kamphausen's failure to exercise direct supervision and control over the operations, employees, and agents of Respondent Evergreen as necessary to ensure full compliance with Respondent Evergreen's duty to timely file its 2018 Annual Report. The citation ordered Respondent Kamphausen to pay a fine of \$100.00 and further ordered him to immediately take action to ensure full compliance with applicable laws. Respondent Kamphausen paid the fine but failed to cause the cemetery to file the Annual Report until February 1, 2022, more than 30 days from the issuance of the citation and more than 900 days late.

# <u>Citation No. IC 2021 247 (Failure to Supervise re 2019 Reports) -- Respondent Kamphausen</u>

42. On or about October 13, 2021, the Bureau issued Citation No. IC 2021 247 to Respondent Kamphausen based on Respondent Kamphausen's failure to exercise direct supervision and control over the operations, employees, and agents of Respondent Evergreen, Respondent Skyview and Respondent Mount Tamalpais as was necessary to ensure full

compliance with their duty to timely file their 2019 Annual Reports. The citation ordered Respondent Kamphausen to pay a fine of \$1,000.00 and further ordered him to immediately take action to ensure that the cemeteries complied with applicable laws by filing the required Annual Reports. Respondent Kamphausen paid the fine but failed to cause Respondent Evergreen, Respondent Skyview, and Respondent Mount Tamalpais to submit their Annual Reports within 30 days.

<u>Citation No. IC 2022 59 (Failure to Supervise re 2020 Reports) -- Respondent Kamphausen</u>

43. On or about March 8, 2022, the Bureau issued Citation No. IC 2022 59 to Respondent Kamphausen based on Respondent Kamphausen's failure to exercise direct supervision and control over the operations, employees, and agents of Respondent Evergreen, Respondent Skyview and Respondent Mount Tamalpais as was necessary to ensure full compliance with their duty to timely file their 2020 Annual Reports. The citation ordered Respondent Kamphausen to pay a fine of \$1,500.00 and further ordered him to immediately take action to ensure that the cemeteries complied with applicable laws by filing the required Annual Reports. Respondent Kamphausen paid the fine but failed to cause Respondent Evergreen, Respondent Skyview, and Respondent Mount Tamalpais to submit their Annual Reports within 30 days.

#### **SIXTH CAUSE FOR DISCIPLINE**

# (Respondent Wilkes -- Failure to Comply with Citation)

44. Respondent Wilkes is subject to discipline pursuant to Code sections 7703 and 7711.1, subsection (a), and California Code of Regulations, title 16, section 2385(b), in that Respondent Wilkes committed unprofessional conduct by failing to timely comply with citation fines and/or abatement orders. The circumstances are as follows:

Citation No. IC 2021 248 (Failure to Supervise re 2019 Report) -- Respondent Wilkes

45. On or about October 13, 2021, the Bureau issued Citation No. IC 2021 248 to Respondent Wilkes based on Respondent Wilkes's failure to exercise direct supervision and control over the operations, employees, and agents of Chapel of the Light as was necessary to ensure full compliance with Chapel of the Light's duty to timely file its 2019 Annual Report. The

citation ordered Respondent Wilkes to pay a fine of \$100.00 and further ordered him to immediately take action to ensure that the cemetery complied with applicable laws and file the Annual Report. Respondent Wilkes paid the fine but failed to cause the cemetery to file the Annual Report within 30 days.

# Citation No. IC 2022 55 (Failure to Supervise re 2020 Report) -- Respondent Wilkes

46. On or about March 8, 2022, the Bureau issued Citation No. IC 2022 55 to Respondent Wilkes based on Respondent Wilkes's failure to exercise direct supervision and control over the operations, employees, and agents of Chapel of the Light as was necessary to ensure full compliance with Chapel of the Light's duty to timely file its 2020 Annual Report. The citation ordered Respondent Wilkes to pay a fine of \$250.00 and further ordered him to immediately take action to ensure that the cemetery complied with applicable laws and file the Annual Report. Respondent Wilkes failed to timely pay the fine and failed to cause the cemetery to file the Annual Report within 30 days.

# **CEMETERY MAINTENANCE**

- 47. On or about June 24, 2021, August 2, 2021, October 26, 2021, February 16, 2022, and April 29, 2022, a Bureau Field Representative inspected the grounds of Respondent Mount Tamalpais in response to multiple consumer complaints regarding the cemetery's care of its grounds.
- 48. The cemetery grounds were, as observed by the consumer complainants and the Bureau's Field Representative, in substantial disrepair. The grounds were dried out and brown, there was substantial uncontrolled weed growth, and there was extensive evidence of rodent activity. Many of the grave markers were obscured by dirt and debris, evidently as the result of the rodent activity.

#### SEVENTH CAUSE FOR DISCIPLINE

#### (Respondent Mount Tamalpais -- Cemetery Maintenance Standards)

49. Respondent Mount Tamalpais is subject to discipline pursuant to Code sections 7703 and 7711.1, subsection (a), in conjunction with California Code of Regulations, title 16, section 2333, in that Respondent Mount Tamalpais failed to adopt appropriate cemetery maintenance

# **2022 AUDIT OF RESPONDENT MOUNT TAMALPAIS**

- 55. During 2022, the Bureau performed an audit of Respondent Mount Tamalpais's endowment care fund and special care fund. Respondent Mount Tamalpais failed the audit, for three interrelated reasons.
  - Money in Respondent Mount Tamalpais's endowment care fund and special care fund was being used for purposes other than the care, maintenance, or embellishment of the cemetery. Many of the checks flowing into and out of the funds appear related to personal expenditures, and many were unsupported by the cemetery's own records. The amount of money expended out of the funds also exceeded the funds' income.
  - Respondent Mount Tamalpais's records showed money flowing into and out of the funds for expenses that appear to have nothing to do with cemetery operations.
     Despite being afforded time to provide documentary substantiation for such transactions, Respondent Mount Tamalpais did not.
  - Respondent Mount Tamalpais left the funds largely uninvested, in bank accounts where most of the deposits were uninsured.

#### TENTH CAUSE FOR DISCIPLINE

# (Respondent Mount Tamalpais -- Insufficient Separation of Funds)

56. Respondent Mount Tamalpais is subject to discipline pursuant to Health and Safety Code section 8726, subdivision (a), in conjunction with Code section 7711.1, subdivision (a), and/or Health and Safety Code section 8785, in that Respondent Mount Tamalpais failed to keep separate and distinct its endowment care and special care funds from all of its other funds. Respondent Mount Tamalpais was unable to substantiate or explain transfers between its endowment and special care funds and the cemetery's other accounts and/or third party accounts. Respondent Mount Tamalpais was unable to provide source documents (like contracts creating interment sales) to support deposits, many of which deposits were checks from random businesses, renters of property, or even self-payments from the cemetery's general account or

from entirely different cemeteries linked to Respondent Kamphausen. Overall, the endowment care and special care funds are not retained in a way that reliably prevent commingling.

#### **ELEVENTH CAUSE FOR DISCIPLINE**

#### (Respondent Mount Tamalpais -- Improper Expenditures)

57. Respondent Mount Tamalpais is subject to discipline pursuant to Health and Safety Code section 8750 and/or 8726, subdivision (a), in conjunction with Code section 7711.1, subdivision (a), and/or Health and Safety Code section 8785, in that Respondent Mount Tamalpais used endowment care funds for improper purposes and in amounts exceeding the fund's income.

#### TWELFTH CAUSE FOR DISCIPLINE

#### (Respondent Mount Tamalpais -- Improper Investments)

- 58. Respondent Mount Tamalpais is subject to discipline pursuant to Health and Safety Code section 8751, subdivision (g), in conjunction with Health and Safety Code section 8785 and/or Code section 7711.1(a), in that Respondent Mount Tamalpais left endowment care funds in bank accounts paying nearly zero interest in amounts that were not insured by the Federal Deposit Insurance Corporation.
- 59. Respondent Mount Tamalpais is subject to discipline pursuant to Health and Safety Code section 8777 and 8778, in conjunction with Health and Safety Code section 8785 and/or Code section 7711.1(a), in that Respondent Mount Tamalpais left special care funds in bank accounts paying nearly zero interest in amounts that were not insured by the Federal Deposit Insurance Corporation.

#### THIRTEENTH CAUSE FOR DISCIPLINE

#### (Respondent Kamphausen -- Audit -- Supervision)

60. Respondent Kamphausen is subject to discipline pursuant to Code section 7653.6, subsection (b), in that Respondent Kamphausen, as cemetery manager for Respondent Mount Tamalpais, failed to exercise that level of direct supervision and control over the operations, employees, and agents of the cemetery as necessary to ensure full compliance with the applicable provisions of law, as set forth above in the Tenth, Eleventh, and Twelfth Causes for Discipline.

# 

#### DISCIPLINE CONSIDERATIONS

# Accusation Case No. A1 2014 104 -- Respondent Evergreen and Respondent Kamphausen

61. To determine the degree of discipline, if any, to be imposed, Complainant alleges that on or about June 8, 2017, in a prior disciplinary action titled *In the Matter of the Accusation Against Evergreen Cemetery Association, aka Evergreen Cemetery, and Buck Kamphausen*, Cemetery and Funeral Bureau Case Number A1 2014 104, Respondent Evergreen's Certificate of Authority and Respondent Kamphausen's Cemetery Manager License were disciplined. That decision is now final and is incorporated herein by reference.

#### Citation No. IC 2016 319 (Failure to File 2015 Report) -- Respondent Evergreen

62. To determine the degree of discipline, if any, to be imposed, Complainant alleges that on or about November 29, 2016, the Bureau issued Citation No. IC 2016 319 to Respondent Evergreen based on Respondent Evergreen's failure to timely file its 2015 Annual Report. The citation ordered Respondent Evergreen to pay a fine of \$2,000.00 and further ordered it to submit the 2015 Annual Report. Respondent Evergreen paid the fine but did not submit the Annual Report until December 15, 2017, more than 30 days from the issuance of the citation and 500 days late.

#### Citation No. IC 2017 332 (Failure to File 2016 Report) -- Respondent Evergreen

63. To determine the degree of discipline, if any, to be imposed, Complainant alleges that on or about November 21, 2017, the Bureau issued Citation No. IC 2017 332 to Respondent Evergreen based on Respondent Evergreen's failure to timely file its 2016 Annual Report. The citation ordered Respondent Evergreen to pay a fine of \$2,000.00 and further ordered it to submit the Annual Report. Respondent Evergreen paid the fine but did not submit the Annual Report until September 7, 2018, more than 30 days from the issuance of the citation and more than 400 days late.

#### Citation No. IC 2018 256 (Failure to File 2017 Report) -- Respondent Evergreen

64. To determine the degree of discipline, if any, to be imposed, Complainant alleges that on or about January 15, 2019, the Bureau issued Citation No. IC 2018 256 to Respondent Evergreen based on Respondent Evergreen's failure to timely file its 2017 Annual Report. The

citation ordered Respondent Evergreen to pay a fine of \$2,000.00 and further ordered it to submit the Annual Report. Respondent Evergreen paid the fine but did not submit the Annual Report until March 1, 2019, more than 30 days from the issuance of the citation and more than 200 days late.

#### Citation No. IC 2019 262 (Failure to Maintain Grounds) -- Respondent Evergreen

65. To determine the degree of discipline, if any, to be imposed, Complainant alleges that on or about April 17, 2020, the Bureau issued Citation No. IC 2019 262 to Respondent Evergreen based on Respondent Evergreen's failure to adequately water the cemetery grounds. The citation ordered Respondent Evergreen to take action as necessary to comply with all applicable laws and regulations.

#### Citation No. IC 2023 32 (Various Issues) -- Respondent Evergreen

66. To determine the degree of discipline, if any, to be imposed, Complainant alleges that on or about February 15, 2023, the Bureau issued Citation No. IC 2023 32 to Respondent Evergreen based on Respondent Evergreen's failure to publicly display the current renewal license for its cemetery manager, failed to collect the required amount of endowment care funds, and failed to include a required statement on a cemetery contract. The citation ordered Respondent Evergreen to pay a \$300 fine and to take such action as necessary to comply with all applicable laws and regulations.

# Letter of Warning, February 15, 2023 (Cemetery Maintenance) -- Respondent Evergreen

67. To determine the degree of discipline, if any, to be imposed, Complainant alleges that on or about February 15, 2023, the Bureau issued a letter of warning to Respondent Evergreen for failing to comply with cemetery maintenance requirements.

# Citation No. IC 2012 217 (Failure to File 2011 Report) -- Respondent Skyview

68. To determine the degree of discipline, if any, to be imposed, Complainant alleges that on or about November 9, 2012, the Bureau issued Citation No. IC 2012 217 to Respondent Skyview based on Respondent Skyview's failure to timely file its 2011 Annual Report. The citation ordered Respondent Skyview to pay a fine of \$2,000.00 and further ordered it to submit the Annual Report. Respondent Skyview paid the fine but did not submit the Annual Report until

September 4, 2014, more than 30 days from the issuance of the citation and more than 800 days late.

#### Citation No. IC 2013 272 (Failure to File 2012 Report) -- Respondent Skyview

69. To determine the degree of discipline, if any, to be imposed, Complainant alleges that on or about December 13, 2013, the Bureau issued Citation No. IC 2013 272 to Respondent Skyview based on Respondent Skyview's failure to timely file its 2012 Annual Report. The citation ordered Respondent Skyview to pay a fine of \$2,000.00 and further ordered it to submit the Annual Report. Respondent Skyview paid the fine but did not submit the Annual Report until September 4, 2014, more than 30 days from the issuance of the citation and more than 400 days late.

#### Citation No. IC 2014 173 (Failure to File 2013 Report) -- Respondent Skyview

70. To determine the degree of discipline, if any, to be imposed, Complainant alleges that on or about September 11, 2014, the Bureau issued Citation No. IC 2014 173 to Respondent Skyview based on Respondent Skyview's failure to timely file its 2013 Annual Report. The citation ordered Respondent Skyview to pay a fine of \$1,600.00.

#### Citation No. IC 2015 241 (Failure to File 2014 Report) -- Respondent Skyview

71. To determine the degree of discipline, if any, to be imposed, Complainant alleges that on or about November 24, 2015, the Bureau issued Citation No. IC 2015 241 to Respondent Skyview based on Respondent Skyview's failure to timely file its 2014 Annual Report. The citation ordered Respondent Skyview to pay a fine of \$2,000.00 and further ordered it to submit the Annual Report. Respondent Skyview paid the fine but did not submit the Annual Report until March 15, 2018, more than 30 days from the issuance of the citation and more than 1,000 days late.

#### Citation No. IC 2016 321 (Failure to File 2015 Report) -- Respondent Skyview

72. To determine the degree of discipline, if any, to be imposed, Complainant alleges that on or about November 29, 2016, the Bureau issued Citation No. IC 2016 321 to Respondent Skyview based on Respondent Skyview's failure to timely file its 2015 Annual Report. The citation ordered Respondent Skyview to pay a fine of \$2,000.00 and further ordered it to submit

the Annual Report. Respondent Skyview paid the fine but did not submit the Annual Report until April 3, 2018, more than 30 days from the issuance of the citation and more than 600 days late.

#### Citation No. IC 2017 333 (Failure to File 2016 Report) -- Respondent Skyview

73. To determine the degree of discipline, if any, to be imposed, Complainant alleges that on or about November 21, 2017, the Bureau issued Citation No. IC 2017 333 to Respondent Skyview based on Respondent Skyview's failure to timely file its 2016 Annual Report. The citation ordered Respondent Skyview to pay a fine of \$2,000.00 and further ordered it to submit the Annual Report. Respondent Skyview paid the fine but did not submit the Annual Report until May 3, 2018, more than 30 days from the issuance of the citation and more than 250 days late.

# Citation No. IC 2018 258 (Failure to File 2017 Report) -- Respondent Skyview

74. To determine the degree of discipline, if any, to be imposed, Complainant alleges that on or about January 15, 2019, the Bureau issued Citation No. IC 2018 258 to Respondent Skyview based on Respondent Skyview's failure to timely file its 2017 Annual Report. The citation ordered Respondent Skyview to pay a fine of \$2,000.00 and further ordered it to submit the Annual Report. Respondent Skyview paid the fine but failed to submit the Annual Report until August 6, 2019, more than 30 days from the issuance of the citation and more than 250 days late.

# Citation No. I 2008 157 (Failure to File 2006 Report) -- Respondent Mount Tamalpais

75. To determine the degree of discipline, if any, to be imposed, Complainant alleges that on or about September 12, 2008, the Bureau issued Citation No. I 2008 157 to Respondent Mount Tamalpais based on Respondent Mount Tamalpais's failure to timely file its 2006 Annual Report. The citation ordered Respondent Mount Tamalpais to pay a fine of \$2,000.00 and further ordered it to submit the Annual Report. Respondent Mount Tamalpais paid the fine and submitted the report.

#### Citation No. I 2009 189 (Failure to File 2008 Report) -- Respondent Mount Tamalpais

76. To determine the degree of discipline, if any, to be imposed, Complainant alleges that on or about October 2, 2009, the Bureau issued Citation No. I 2009 189 to Respondent Mount

Tamalpais based on Respondent Mount Tamalpais's failure to timely file its 2008 Annual Report. The citation ordered Respondent Mount Tamalpais to pay a fine of \$1,200.00.

#### Citation No. IC 2011 166 (Failure to File 2010 Report) -- Respondent Mount Tamalpais

77. To determine the degree of discipline, if any, to be imposed, Complainant alleges that on or about September 23, 2011, the Bureau issued Citation No. IC 2011 166 to Respondent Mount Tamalpais based on Respondent Mount Tamalpais's failure to timely file its 2010 Annual Report. The citation ordered Respondent Mount Tamalpais to pay a fine of \$800.00.

# Citation No. IC 2012 201 (Failure to File 2011 Report) -- Respondent Mount Tamalpais

78. To determine the degree of discipline, if any, to be imposed, Complainant alleges that on or about October 25, 2012, the Bureau issued Citation No. IC 2012 201 to Respondent Mount Tamalpais based on Respondent Mount Tamalpais's failure to timely file its 2011 Annual Report. The citation ordered Respondent Mount Tamalpais to pay a fine of \$1,600.00.

#### Citation No. IC 2013 271 (Failure to File 2012 Report) -- Respondent Mount Tamalpais

79. To determine the degree of discipline, if any, to be imposed, Complainant alleges that on or about December 13, 2013, the Bureau issued Citation No. IC 2013 271 to Respondent Mount Tamalpais based on Respondent Mount Tamalpais's failure to timely file its 2012 Annual Report. The citation ordered Respondent Mount Tamalpais to pay a fine of \$2,000.00 and further ordered it to submit the Annual Report. Respondent Mount Tamalpais paid the fine but did not submit the Annual Report until March 5, 2014, more than 30 days from the issuance of the citation and more than 200 days late.

#### Citation No. IC 2014 255 (Failure to File 2013 Report) -- Respondent Mount Tamalpais

80. To determine the degree of discipline, if any, to be imposed, Complainant alleges that on or about November 24, 2014, the Bureau issued Citation No. IC 2014 255 to Respondent Mount Tamalpais based on Respondent Mount Tamalpais's failure to timely file its 2013 Annual Report. The citation ordered Respondent Mount Tamalpais to pay a fine of \$2,000.00 and further ordered it to submit the Annual Report. Respondent Mount Tamalpais paid the fine but did not submit the Annual Report until January 25, 2016, more than 30 days from the issuance of the citation and more than 600 days late.

#### Citation No. IC 2015 247 (Failure to File 2014 Report) -- Respondent Mount Tamalpais

81. To determine the degree of discipline, if any, to be imposed, Complainant alleges that on or about November 24, 2015, the Bureau issued Citation No. IC 2015 247 to Respondent Mount Tamalpais based on Respondent Mount Tamalpais's failure to timely file its 2014 Annual Report. The citation ordered Respondent Mount Tamalpais to pay a fine of \$2,000.00 and further ordered it to submit the Annual Report. Respondent Mount Tamalpais paid the fine but did not submit the Annual Report until October 16, 2016, more than 30 days from the issuance of the citation and more than 500 days late.

#### Citation No. IC 2016 322 (Failure to File 2015 Report) -- Respondent Mount Tamalpais

82. To determine the degree of discipline, if any, to be imposed, Complainant alleges that on or about November 29, 2016, the Bureau issued Citation No. IC 2016 322 to Respondent Mount Tamalpais based on Respondent Mount Tamalpais's failure to timely file its 2015 Annual Report. The citation ordered Respondent Mount Tamalpais to pay a fine of \$2,000.00 and further ordered it to submit the Annual Report. Respondent Mount Tamalpais paid the fine but did not submit the Annual Report until December 15, 2017, more than 30 days from the issuance of the citation and more than 500 days late.

#### Citation No. IC 2017 334 (Failure to File 2016 Report) -- Respondent Mount Tamalpais

83. To determine the degree of discipline, if any, to be imposed, Complainant alleges that on or about November 21, 2017, the Bureau issued Citation No. IC 2017 334 to Respondent Mount Tamalpais based on Respondent Mount Tamalpais's failure to timely file its 2016 Annual Report. The citation ordered Respondent Mount Tamalpais to pay a fine of \$2,000.00 and to immediately file the Annual Report.

# Citation No. IC 2018 257 (Failure to File 2017 Report) -- Respondent Mount Tamalpais

84. To determine the degree of discipline, if any, to be imposed, Complainant alleges that on or about January 15, 2019, the Bureau issued Citation No. IC 2018 257 to Respondent Mount Tamalpais based on Respondent Mount Tamalpais's failure to timely file its 2017 Annual Report. The citation ordered Respondent Mount Tamalpais to pay a fine of \$2,000.00 and further ordered it to submit the Annual Report. Respondent Mount Tamalpais paid the fine but did not submit the

Annual Report until February 19, 2019, more than 30 days from the issuance of the citation and more than 200 days late.

#### 2022 Audit of Endowment and Special Care Funds -- Respondent Mount Tamalpais

85. To determine the degree of discipline, if any, to be imposed, Complainant alleges that, as discussed above in the causes for discipline, the Bureau audited Respondent Mount Tamalpais's endowment and special care funds in 2022. Respondent Mount Tamalpais failed the audit, as it was unable to provide evidence to the Bureau of reliable recordkeeping.

Citation No. IC 2011 212 (Failure to File 2010 Report) -- Respondent Chapel of the Light

86. To determine the degree of discipline, if any, to be imposed, Complainant alleges that on or about November 18, 2011, the Bureau issued Citation No. IC 2011 212 to Respondent Chapel of the Light based on Respondent Chapel of the Light's failure to timely file its 2010 Annual Report. The citation ordered Respondent Chapel of the Light to pay a fine of \$2,000.00 and to immediately file the Annual Report.

Citation No. IC 2012 160 (Failure to File 2011 Report) -- Respondent Chapel of the Light

87. To determine the degree of discipline, if any, to be imposed, Complainant alleges that on or about August 10, 2012, the Bureau issued Citation No. IC 2012 160 to Respondent Chapel of the Light based on Respondent Chapel of the Light's failure to timely file its 2011 Annual Report. The citation ordered Respondent Chapel of the Light to pay a fine of \$800.00.

Citation No. IC 2013 270 (Failure to File 2012 Report) -- Respondent Chapel of the Light

88. To determine the degree of discipline, if any, to be imposed, Complainant alleges that on or about December 13, 2013, the Bureau issued Citation No. IC 2013 270 to Respondent Chapel of the Light based on Respondent Chapel of the Light's failure to timely file its 2012 Annual Report. The citation ordered Respondent Chapel of the Light to pay a fine of \$2,000.00 and further ordered it to submit the Annual Report. Respondent Chapel of the Light paid the fine but did not submit the Annual Report until March 6, 2014, more than 30 days from the issuance of the citation and more than 200 days late.

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#### Citation No. IC 2014 257 (Failure to File 2013 Report) -- Respondent Chapel of the Light

89. To determine the degree of discipline, if any, to be imposed, Complainant alleges that on or about November 24, 2014, the Bureau issued Citation No. IC 2014 257 to Respondent Chapel of the Light based on Respondent Chapel of the Light's failure to timely file its 2013 Annual Report. The citation ordered Respondent Chapel of the Light to pay a fine of \$2,000.00 and further ordered it to submit the Annual Report. Respondent Chapel of the Light paid the fine but did not submit the Annual Report until February 26, 2015, more than 30 days from the issuance of the citation and more than 200 days late.

#### Citation No. IC 2015 245 (Failure to File 2014 Report) -- Respondent Chapel of the Light

90. To determine the degree of discipline, if any, to be imposed, Complainant alleges that on or about November 24, 2015, the Bureau issued Citation No. IC 2015 245 to Respondent Chapel of the Light based on Respondent Chapel of the Light's failure to timely file its 2014 Annual Report. The citation ordered Respondent Chapel of the Light to pay a fine of \$2,000.00 and further ordered it to submit the Annual Report. Respondent Chapel of the Light paid the fine but did not submit the Annual Report until December 11, 2017, more than 30 days from the issuance of the citation and more than 900 days late.

# Citation No. IC 2016 325 (Failure to File 2015 Report) -- Respondent Chapel of the Light

91. To determine the degree of discipline, if any, to be imposed, Complainant alleges that on or about November 29, 2016, the Bureau issued Citation No. IC 2016 325 to Respondent Chapel of the Light based on Respondent Chapel of the Light's failure to timely file its 2015 Annual Report. The citation ordered Respondent Chapel of the Light to pay a fine of \$2,000.00 and further ordered it to submit the Annual Report. Respondent Chapel of the Light paid the fine but did not submit the Annual Report until December 15, 2017, more than 30 days from the issuance of the citation and more than 500 days late.

#### Citation No. IC 2017 335 (Failure to File 2016 Report) -- Respondent Chapel of the Light

92. To determine the degree of discipline, if any, to be imposed, Complainant alleges that on or about November 21, 2017, the Bureau issued Citation No. IC 2017 335 to Respondent Chapel of the Light based on Respondent Chapel of the Light's failure to timely file its 2016

Annual Report. The citation ordered Respondent Chapel of the Light to pay a fine of \$2,000.00 and further ordered it to submit the Annual Report.

#### Citation No. IC 2020 26 (Failure to File 2018 Report) -- Respondent Chapel of the Light

93. To determine the degree of discipline, if any, to be imposed, Complainant alleges that on or about February 13, 2020, the Bureau issued Citation No. IC 2020 26 to Respondent Chapel of the Light based on Respondent Chapel of the Light's failure to timely file its 2018 Annual Report. The citation ordered Respondent Chapel of the Light to pay a fine of \$2,000.00.

# Citation No. IC 2020 10 (Failure to Supervise re Maintenance) - Respondent Kamphausen

94. To determine the degree of discipline, if any, to be imposed, Complainant alleges that on or about January 24, 2020, the Bureau issued Citation No. IC 2020 10 to Respondent Kamphausen based on Respondent Kamphausen's failure to exercise direct supervision and control over the operations, employees, and agents of Respondent Mount Tamalpais as was necessary to ensure full compliance with Respondent Mount Tamalpais's duty to maintain and water its grounds.

# Citation No. IC 2020 71 (Failure to Supervise re Maintenance) -- Respondent Kamphausen

95. To determine the degree of discipline, if any, to be imposed, Complainant alleges that on or about April 17, 2020, the Bureau issued Citation No. IC 2020 71 to Respondent Kamphausen based on Respondent Kamphausen's failure to exercise direct supervision and control over the operations, employees, and agents of Respondent Evergreen as was necessary to ensure full compliance with Respondent Evergreen's duty to maintain and water its grounds. The citation ordered Respondent Kamphausen to pay a fine of \$250.00 and further ordered him to assure that the cemetery complied with applicable laws regarding cemetery maintenance.

# Citation No. IC 2020 195 (Failure to Supervise re Maintenance) -- Respondent Kamphausen

96. To determine the degree of discipline, if any, to be imposed, Complainant alleges that on or about October 16, 2020, the Bureau issued Citation No. IC 2020 195 to Respondent Kamphausen based on Respondent Kamphausen's failure to exercise direct supervision and control over the operations, employees, and agents of Respondent Mount Tamalpais as was necessary to ensure full compliance with Respondent Mount Tamalpais's legal obligations

pertaining to renewal license display and cemetery maintenance standards notifications. The citation ordered Respondent Kamphausen to pay a fine of \$500.00 and further ordered him to assure that the cemetery complied with applicable laws.

Citation No. IC 2023 33 (Failure to Supervise re Various Issues) - Respondent Kamphausen

97. To determine the degree of discipline, if any, to be imposed, Complainant alleges that on or about February 15, 2023, the Bureau issued Citation No. IC 2023 33 to Respondent Kamphausen based on Respondent Kamphausen's failure to exercise direct supervision and control over the operations, employees, and agents of Respondent Evergreen as was necessary to ensure full compliance with Respondent Evergreen's legal obligations pertaining to renewal license display and cemetery maintenance standards notifications. The citation ordered Respondent Kamphausen to pay a fine of \$1,750.00 and further ordered him to achieve compliance with applicable laws.

#### **PRAYER**

WHEREFORE, Complainant requests that a hearing be held on the matters herein alleged, and that following the hearing, the Director of the Department of Consumer Affairs issue a decision:

- 1. Revoking or suspending Certificate of Authority License No. COA 103, issued to Evergreen Cemetery Association, aka Evergreen Cemetery;
- 2. Revoking or suspending Certificate of Authority License No. COA 270, issued to Skyview Memorial Lawn;
- 3. Revoking or suspending Certificate of Authority License No. COA 432, issued to Marin County Cemetery Corp dba Mount Tamalpais Cemetery;
- 4. Revoking or suspending Certificate of Authority License No. COA 633, issued to Chapel of the Light;
- 5. Revoking or suspending Cemetery Manager License No. CEM 259, issued to Buck Kamphausen;
- 6. Revoking or suspending Cemetery Manager License No. CEM 39, issued to Edward Wilkes:

1	7.	7. Ordering the Respondents to pay the Cemetery and Funeral Bureau the reasonable		
2	costs of the	costs of the investigation and enforcement of this case, pursuant to Business and Professions		
3	Code section	Code section 125.3; and,		
4	8.	3. Taking such other and further action as is deemed necessary and proper.		
5				
6	DATED:	May 18, 2023	SIGNATURE ON FILE	
7			GINA SANCHEZ Bureau Chief	
8			Cemetery and Funeral Bureau Department of Consumer Affairs	
9			State of California Complainant	
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