## FEMA Funeral Assistance Program April 12, 2021

The Federal Emergency Management Agency (FEMA) is now accepting applications for funeral assistance and reimbursement through its COVID-19 Funeral Assistance Helpline. Under the Coronavirus Response and Relief Supplemental Appropriations Act of 2021 and the American Rescue Plan Act of 2021, FEMA will provide financial assistance for COVID-19-related funeral expenses incurred after January 20, 2020.

Expenses for funeral services and interment or cremation typically include, but are not limited to:

- Transportation for up to two individuals to identify the deceased individual
- Transfer of remains
- Casket or urn
- Burial plot or cremation niche
- Marker or headstone
- Clergy or officiant services
- Arrangement of the funeral ceremony
- Use of funeral home equipment or staff
- Cremation or interment costs
- Costs associated with producing and certifying multiple death certificates
- Additional expenses mandated by any applicable local or state government laws or ordinances

Assistance is limited to a maximum of \$9,000 per funeral and a maximum of \$35,500 per application per state.

# **COVID-19 FUNERAL ASSISTANCE HELPLINE**



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#### Apply for Assistance:

To begin the application process, individuals can call FEMA's COVID-19 Funeral Assistance Helpline at 844-684-6333 | TTY: 800-462-7585. The helpline is available Monday through Friday from 6 a.m. to 6 p.m. PST. Find a checklist of <u>documentation</u> <u>needed</u> prior to your call by clicking <u>here</u>.

#### **Eligibility**:

To be eligible for funeral assistance, you must meet the following conditions:

- 1. The death must have occurred in the United States, including the U.S. territories, and the District of Columbia.
- 2. The death certificate must indicate the death was attributed to COVID-19.
- 3. The applicant must be a U.S. citizen, non-citizen national, or qualified alien who incurred funeral expenses after January 20, 2020.
- 4. There is <u>no requirement for the deceased person</u> to have been a U.S. citizen, non-citizen national, or qualified alien.

A minor child cannot apply for COVID-19 Funeral Assistance on behalf of an adult who is not a U.S. citizen, non-citizen national, or qualified alien.

#### Gather Documentation:

Once an applicant has applied for COVID-19 Funeral Assistance and is provided an application number, they may provide supporting documentation to FEMA a few ways:

- Upload to their DisasterAssistance.gov account
- Fax documents: **855-261-3452**
- Mail documents: P.O. BOX 10001, Hyattsville, MD 20782

If you are eligible for funeral assistance, you will receive a check by mail, or funds by direct deposit, depending on which option you choose when you apply for assistance.

#### Deadline:

At this time, there is no deadline to apply for COVID-19 Funeral Assistance. FEMA will communicate a specific deadline once established.

Learn more about the reimbursement process or FAQs by visiting <u>FEMA's website</u>. Applicants can also access a <u>video overview of the process here</u>.

#### Additional program details from **FEMA**:

If you had COVID-19 funeral expenses, FEMA encourages you to keep and gather documentation. Types of information should include:

• An official death certificate that attributes the death directly or indirectly to COVID-19 and shows that the death occurred in the United States, including the U.S. territories, and the District of Columbia.

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- **Funeral expenses documents** (receipts, funeral home contract, etc.) that includes the applicant's name, the deceased person's name, the amount of funeral expenses, and the dates the funeral expenses happened.
- **Proof of funds received from other sources** specifically for use toward funeral costs. FEMA is not able to duplicate benefits received from burial or funeral insurance, financial assistance received from voluntary agencies, government agencies, or other sources.

### Can a funeral home apply on behalf of the family?

Funeral homes are not eligible to apply on behalf of a family or to be a co-applicant on the Funeral Assistance application. The person applying must be an individual, not a business, who incurred the funeral expenses.

## Are pre-planned and pre-paid funerals eligible for reimbursement if the individual died due to COVID-19?

Any source of payment designated specifically to pay for a funeral in anticipation of a future death cannot be reimbursed under this assistance. This includes burial or funeral insurance, a pre-paid funeral contract, a pre-paid trust for funeral expenses, or an irrevocable trust for Medicare.

#### What information do I need to provide when I register?

The applicant responsible for COVID-19 funeral expenses will need to provide the following information below when they call FEMA to register for assistance.

- Social Security number for the applicant and the deceased individual
- Date of birth for the applicant and the deceased individual
- Current mailing address for the applicant
- Current telephone number for the applicant
- Location or address where the deceased individual passed away
- Information about burial or funeral insurance policies
- Information about other funeral assistance received, such as donations
- CARES Act grants and assistance from voluntary organizations
- Routing and account number of the applicant's checking or savings account (for direct deposit, if requested)

Applicants should call the FEMA COVID-19 Funeral Expenses program line 844-684-6333 for assistance. Visit the <u>FEMA COVID-19 Funeral Assistance Page here</u> and <u>Frequently Asked Questions here</u>.